# Aviation Services On-Demand Scheduling





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# **How We Think**

#### **Our Approach:**

We believe the best scheduling support is proactive, not reactive. That means understanding an operation before problems arise and anticipating needs before they become urgent.

Our team works closely with crews, executives, and flight departments to maintain clear communication, protect compliance, and support day-to-day operations without adding unnecessary complexity.

## The LD Aviation Approach

LD Aviation Services supports flight departments by becoming an extension of their team. Our focus is not just on scheduling flights, but on supporting the people, processes, and decisions that keep operations running smoothly. We work behind the scenes to bring clarity, consistency, and confidence to scheduling and dispatch, whether supporting a single aircraft or a complex operation.

## What Sets Us Apart

Clear communication.
Consistent followthrough.
Operational
awareness.
Respect for the team
behind the operation.
These are the
qualities our clients
rely on, and the
standards we hold
ourselves to every

day.

## EXPERIENCE THAT

#### **SHOWS UP**

LD Aviation's team is made up of experienced schedulers and dispatchers with backgrounds in Part 91, Part 135, and international operations. Many of our team members have worked directly inside flight departments and understand the pace, pressure, and expectations that come with business aviation.

We value professionalism, discretion, and accountability, and we bring those standards into every client relationship.

# BUILT TO SUPPORT,

Our support model is flexible by design. Some clients need backup coverage. Others need consistent support or help during periods of growth or transition. We adapt to each operation rather than forcing a one-size-fits-all solution. The goal is simple: seamless integration that supports the team already in place.



HOW WE SUPPORT PART 91 OPERATORS



## **Support**

Scheduling and dispatch support designed to integrate seamlessly with your flight department. Coverage when you need it, without disruption.



## **Maintain**

Consistent oversight of duty/rest, trip details, and operational requirements handled by experienced schedulers you can trust.

## **Scheduling & Dispatch Support** for Private Flight **Departments**

Part 135 operations never slow down. Quotes must move fast, owner flights must be protected, and every trip must meet strict FAA requirements.

LD Aviation provides experienced charter schedulers who understand both the commercial and operational side of Part 135. We support your team from quote through post-trip reconciliation, without sacrificing compliance or service.

#### Trip Coordination

- Permits
- · Weather
- · NOTAMs
- · Fuel
- · FBOs

## Crew & Flight Support

- · Duty/rest compliance
- · Crew scheduling
- · Day-of-ops support

#### **Passenger & EA** Liaison

- · Itineraries
- · Preference
- tracking
- · Ground coordination

#### **Operational** Continuity

- · Backup coverage
  - · Schedule
  - changes
  - · Ongoing support

#### **Need Part 91 scheduling support?**

Dispatch@Idaviation.net www.LDAviationServices.com









## **Coordinate**

Charter scheduling from quote to post-flight. Crew, aircraft availability, vendors, and logistics aligned.



## **Protect**

Duty/rest compliance, FAA requirements, and operational oversight handled by experienced schedulers.

# Charter Scheduling & Dispatch Support

Part 135 operations never slow down. Quotes must move fast, owner flights must be protected, and every trip must meet strict FAA requirements.

LD Aviation provides experienced charter schedulers who understand both the commercial and operational side of Part 135. We support your team from quote through post-trip reconciliation, without sacrificing compliance or service.

# Sales & Client Coordination

- · Charter quotes
- Broker
- Communication
- · Client follow-up

# Crew & Flight Ops

- · Duty/rest compliance
- · Crew scheduling
- · Day-of-ops support

# Compliance & Safety

- · FAA Part 135 requirements
- · Ops Specs
- · Duty logs

# Trip Support & Logistics

- · Permits
  - · Handling
  - <u>.</u>Fuel
  - · Post-trip reconciliation

#### **Need Part 135 scheduling support?**

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HOW WE SUPPORT INTERNATIONAL OPERATIONS



## **Coordinate**

End-to-end international trip planning, including permits, handlers, customs, and multi-leg coordination across time zones.



## **Navigate**

Experienced oversight of international regulations, country-specific requirements, and operational risks before they impact the trip.

# International Trip Support Without the Guesswork

International operations bring added complexity at every step. Permits, customs, handlers, and countryspecific requirements must all align for a successful trip.

LD Aviation provides experienced international schedulers who manage the details before they become challenges. From pre-trip planning through post-flight closeout, we support crews, passengers, and flight departments with clear communication and trusted global coordination.

# Permits & Planning

- Overflight
- · Landing
- · Slots
- · PPR
- Routing

#### Customs & CIQ

- · eAPIS
- · GENDEC
- · Immigration
- · Entry coordination

#### Global Trip Support

- · Handlers
- · Fuel
- · Ground services
- · Catering

## **Risk & Continuity**

- · Weather monitoring
  - · Regulatory awareness
  - · 24/7 coverage

### Planning an international trip?

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HOW WE SUPPORT FLIGHT DEPARTMENTS



## **Train**

Hands-on training for schedulers and dispatch teams. Focused on real-world operations, weather awareness, and effective use of scheduling software.



## **Advise**

Operational consulting is designed to strengthen dispatch departments, improve workflows, and support teams through growth or transition.

# **Training & Consulting Built for Real Operations**

Flight departments evolve. Teams grow, systems change, and expectations increase. Without the right training or structure, schedulers can feel stretched and tools can go underutilized.

LD Aviation provides practical training and consulting rooted in real-world scheduling and dispatch experience. We work alongside flight departments to build confidence, improve processes, and support long-term operational success.

#### Scheduler **Training**

- · Onboarding
- · Refresher training
- · Weather awareness

#### **Software** Support

- · Scheduling · systems
- · Workflow setup
- · Best practices

## **Operational** Consulting

- · Dispatch structure
- · Coverage planning
- . Process review

#### Team **Development**

- · Staffing guidance
  - · Hiring support
  - · Growth planning

#### Interested in training or consulting support?

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# Enjoy the weekend!



# WEEKEND SCHEDULING COVERAGE

Part 91 Flight Department



This Part 91 flight department supported a full 7-day operational schedule with a lean internal team. One scheduler was responsible for managing trip planning, coordination, and support throughout the week and weekends.

Over time, the lack of weekend relief began to affect both team well-being and weekday performance. Leadership wanted a solution that protected their team without sacrificing service or operational reliability.

#### THE CHALLENGE

The internal scheduling team was responsible for continuous coverage without breaks, which led to:

- Increased burnout risk
- • Difficulty maintaining work-life balance
- Reduced weekday productivity due to weekend fatigue
- Gaps in responsiveness during weekends

Leadership needed a way to maintain 7-day support while restoring balance for their team.



**Industry: Private Aviation** 

**Operation Type:** Part 91 Flight Department **Team Structure:** 1 Director of Aviation, 1 Chief Pilot, 6 Crew Members, 2 Maintenance, 1 Scheduler

# OUR CUSTOMIZED WEEKEND SOLUTION

We partnered with the Client to provide dedicated weekend scheduling coverage, allowing the in-house team to focus on Monday–Friday operations while maintaining consistent support.

01

## Weekend Coverage Scope

- Coverage from Friday evening through Sunday night
- 24/7 availability for urgent requests or changes
- Proactive trip monitoring and communication

02

## **Operational Responsibilities**

- Trip and schedule management
- FBO, vendor, and crew coordination
- Flight tracking and monitoring
- Client communication

03

#### Seamless Handoff Process

- Friday passdown outlining weekend trips and priorities
- Access to the Client's scheduling tools, calendars, and contacts
- Sunday passback ensuring a smooth Monday transition
- Shared documentation for visibility and continuity

## **>>** THE OUTCOME

This tailored solution allowed the Client to:

- Eliminate the need for internal weekend coverage
- Maintain uninterrupted operations
- Improve scheduler morale and retention
- Deliver consistent, professional support 7 days a week

