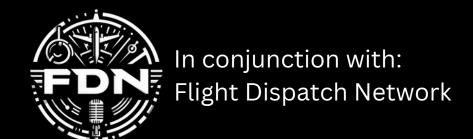


Global excellence in trip support & aircraft operations





TABLEOF CONTENTS

- 3. Flight Planning
- 4. ATC Filing
- 4. Flight Watch
- 4. Weather
- 5. Permits & Permissions
- 6. Ground Handling & Customs
- 7. Parking Arrangements
- **7.** Third Party Arrangements
- 8. Fuel
- 9. Ferry & Delivery Flights
- 10. Security
- 11. Crewing & Rostering
- **11.** Disruption Management
- 11. Maintenance Scheduling
- 12. Flights
- 12. Hotels
- 12. Car Hire
- 12. Visa Advisory
- 13. Catering
- 13. Ground Support
- 13. Concierge
- 13. Transfers
- 14. Invoicing

Flight Planning

When it comes to flight planning, Flightworx delivers expertise like no other. Backed by extensive collective experience, our team provides efficient, reliable flight management solutions across the globe—with flight planning at the very forefront of our services. Overseen by an FAA-licensed dispatcher trained through FDN, every plan reflects our commitment to safety, precision, and regulatory excellence.



With Flightworx as your trusted partner, we manage every aspect of flight planning-from initial route design and mapping, to complete flight management oversight. Our experienced specialists operate 24/7 to keep your operation efficient, compliant, and on schedule. Flight planning today is more than just plotting a route—it's a complex, constantly evolving process that demands precision, regulatory expertise, and real-time awareness. At Flightworx, we take that complexity off your hands, delivering optimized solutions that keep you ahead of regulations and focused on flying.

Flightworx: Flight Planning Made Effortless:

- Any Planning System seamless integration with your tools
- Route & Flight Plans optimized for efficiency and compliance
- Runway & Airfield Analysis know every detail, every destination
- Weather & NOTAMs real-time insights, zero surprises
- ETP & Oceanic Tracks prepared for any long-range mission
- Jeppesen Trip Kits complete navigation packages
- Conflict & GPS Threat Avoidance

 real-time risk monitoring with
 immediate reroutes

Complexity handled. Compliance guaranteed. Flights mission-ready.

ATC Filing

If you have a flight plan, and need assistance filing with the Air Traffic Control, we can quality check your route and ensure it is provided to the relevant authority. If there are any issues with the routing the team will advise you and be on standby to assist you or proactively offer advice.





ı

ı

ı





At Flightworx, our Flight Watch service provides around-the-clock monitoring of every mission, keeping your operation compliant, informed, and one step ahead. While operational control always remains with the operator, our trained Flight Operations Officers maintain real-time situational awareness from take off to touchdown—following FAA and IOSA frameworks to ensure every flight runs safely and efficiently.

Our Flight Watch services include:

- **Real-Time Tracking –** continuous position, routing, and status monitoring via ACARS, ADS-B, SATCOM, and approved platforms.
- Weather & Airspace Monitoring proactive updates on weather,
 NOTAMs, and route restrictions to minimize disruption.
- **Operational Compliance** alignment with FAA CFRs, IOSA standards, and client-specific procedures.
- Rapid Response immediate action on deviations, communication loss, or abnormal events, with full escalation protocols.
- System Integration seamless compatibility with your preferred flight-tracking and planning systems.

With Flightworx, every flight is monitored by experienced professionals who anticipate issues before they arise—keeping your operation safe, compliant, and mission-ready 24/7.

Weather

Weather is a critical factor in every flight, but with Flightworx, you're never caught off guard. Our team provides accurate, timely weather intelligence to support safe, compliant, and efficient decision-making.

We deliver everything from full operational and passenger weather briefs to concise written or verbal updates—customized to your mission profile. Our dispatch-trained specialists analyze global forecasts, METARs, TAFs, SIGMETs, and enroute conditions to identify potential challenges and help you plan with confidence.

Flightworx keeps your operation prepared, informed, and ready to adapt—whatever the skies bring.







Permits & Permissions

Our team operate around the clock to ensure that we're always on hand to assist you with obtaining the permits you require before departure. We're able to provide overflight and landing permits for everyone from private and commercial operators to cargo, ferry and delivery operations. We've made our own global contacts and connections in places that allow us to obtain permits even in areas considered challenging.

To make sure your permissions are obtained in the most time and cost effective way we request these directly from the relevant Aviation Authority in most locations.

In doing so we are able to offer you landing and overflight permits at fixed costs, which means you know what price to expect to see on your invoice, without any unknown additional third party fees or administration charges.

As well as overflight and landing permits we have experience in obtaining the following specialist permissions:

- Over flight and landing permissions for GA/ Non-scheduled and Scheduled operations
- Block and seasonal permits (including management and reporting)
- Traffic rights and operational advice
- Foreign air operator certificates & air licensing requests worldwide
- UK TCO (initial), block permits and traffic rights management
- EASA TCO (initial) advice, TCO traffic rights management
- Charter permits worldwide
- Permits to fly , reduced airworthiness assistance.





Ground Handling & Customs

With our global network of ground handling agents, Flightworx can provide you with suitable handling services for your aircraft in any airport worldwide.

In the majority of locations your aircraft will require handling assistance and that's exactly where we come in. With our nonbias approach, you can determine which service provider you wish to use in any given location. If you want to make a decision based on cost and value for money, we can generate a price comparison for you, or if you have a personal preference based on your own experiences we can accommodate that too. The choice is always yours.

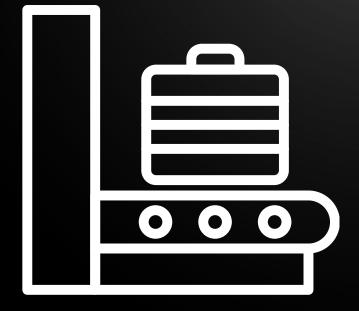
Whether you're arriving, departing, carrying out a test flight or stopping to uplift fuel, we'll ensure every aspect of handling is dealt with in the most professional manner, with minimal fuss for you.

You can rest assured knowing that we have the knowledge and expertise to ensure all aspects of your arrival and departure are covered, and that you and your passengers will experience a seamless end to end service on the ground.



If required we can also assist with customs arrangements as listed below.

GENDEC Completion
US, Mexican and CARICOM eAPIS filing &
Monitoring UK GAR Creation &
Submission
CanPass Notifications



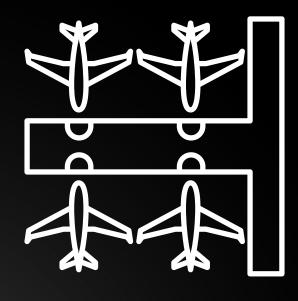




Parking Arrangements

Whether you need long or short term ramp parking, or hangarage we can find the most cost-effective solution for you.

We will consider the availability and cost of parking in a location, as well as any airport restrictions, in order to determine if repositioning your aircraft to an alternative location would be more suitable than parking for the duration of your stay.





Third Party and Credit

We offer a number of third party services, including catering and transportation, upon request to ensure your every requirement is taken care of, and to the very highest standard at every opportunity.

We are able to cover the cost of your handling, fuel, airport and navigation fees on your behalf in order to provide you with one invoice for your entire trip making billing easier and more efficient.

This gives you one less thing to worry about on top of your already busy schedule.









We are able to supply JET-A1, the most common type of aircraft fuel, via our network of over 100 different fuel suppliers worldwide. No matter what type of fuel you require, we can help source it at a competitive price including AVGAS, which can often prove difficult to locate.

Fuel Procurement

Our aim is to do your fuel shopping for you. Within that service, we compare all prices available at the time, in any given location and present you with the best options. Thanks to our buying power within the market of aviation fuel, you can rest assured that the prices you receive will be competitive and accurate.

Fuel Management Program

Our Fuel Management Program is there to make life as easy as possible for you. By allowing us access to your pricing, we're able to shop around and arrange fuel on your behalf. This enables us to request fuel via your own supplier accounts if your pricing is more competitive than what we are able to offer.



This kind of transparency between Fuelworx and yourself gives you peace of mind to know that you're always receiving the best value for money, every single time. It also means you don't need to worry about the time consuming task of organising your own refuelling or comparing prices ever again.

It's also worth noting that for commercial operators, we can offer VAT exempt fuel, please speak to one of the team to find out how you can benefit from this service.

Have you heard about our online fuel portal? Our online fuel portal was created with your convenience in mind. It gives you instant access to our pricing at any time of day.







Ferry & Delivery Flight Support

Here at Flightworx, we assist with the ferrying of aircraft for a number of reasons. It may be that your aircraft is due to go into or out of a maintenance or paint facility, it might need to be evacuated or repossessed, or perhaps it needs to be delivered to a new owner. There are also occasions when aircraft need to conduct a test or inspection flight before being sold or following routine maintenance.

Our aircraft ferry service encompasses every requirement needed in order to complete any ferry or delivery flight including flight planning, permissions for aircraft with full or limited airworthiness as well as those operating on a permit to fly, crew travel arrangements, fuelling and ground handling.

Once we've planned the route we will be able to provide you with a Trip Cost Estimate (TCE) which will give you an indication of the costs involved in ferrying the aircraft. Your TCE will factor in the pricing for our flight planning support and permit assistance, aircraft handling charges as well as airport fees, fuel costs and even navigation fees.

If you'd like an estimated cost for crew repositioning, transport and accommodation, should they be required to stop overnight, we can include this too.

We can ensure you're aware of all costs to be expected and incurred before you instruct us to assist with your flight, and you won't find any hidden extras on your invoice.

Here at Flightworx, the UK's leading aircraft ferry flight support companies, it's our aim to assist you with all of your operational needs and we intend to do so in the most professional and efficient manner.



Security

We believe absolutely everyone should be as safe as possible when travelling via aircraft. Whether it's a private jet, a chartered aircraft or a commercial airline, aviation security is paramount.

We use the best human and technological capabilities in order to provide the very highest standard of security possible. With this, we do our best to understand and of course mitigate the threats to not only passengers but also crew and the aircraft itself.

With threats to aviation growing year on year, along with all associated rising costs, up to date aviation security risk assessments and subsequent security programs have never been so important. As a result of this, we take a comprehensive approach, assessing risk for not just the entirety of the flight i.e. the country you're departing from, flying over and landing in, but the airports you'll be using as well.

While the aircraft operator is responsible for ensuring the safety of their flight operations we will always do all that we can to help you make informed decisions. Our comprehensive airport, country and flight reports will help you to determine the level of risk associat- ed with your flight. They are updated frequently and the date/time stamps confirm you have the most up to date information.

We have you covered with the best flight risk analysis tools and dedicated teams focused on your security and safety.





Crewing & Rostering

We can provide 24/7 crewing support solutions. This includes the daily scheduling of crew and dealing with adhoc crew issues, as and when they arise. This will be carried out as per requirements detailed in your operations manuals and company FTL scheme.

Flightworx can also deliver a crew roster service, in line with AOC regulations, which will provide all flight crew with a published roster.

Disruption Management

Flightworx can assist with the disruption management of your airline or commercial operation—whether Part 135 or similar—to ensure your aircraft continues smooth operations and returns to a full schedule as soon as possible. This support applies whether the disruption is caused by extreme weather conditions, air traffic congestion, or a mechanical issue.

We can liaise with the necessary parties and facilitate disruption management meetings via telephone with your management team to find solutions that minimise the impact on your schedule and reduce the costs associated with delays.



Maintenance Scheduling

Using our scheduling software Flightworx are able to schedule the maintenance of your aircraft in our system to ensure that it is highlighted to all parties, when and where the aircraft will be going for maintenance. This can be for any duration whether it's an hour, a week or a year. Our team can also set the flights up and liaise with the maintenance company to ensure the smooth arrival and departure of the aircraft.









Flights

We can arrange all commercial flight tickets to virtually anywhere in the world to ensure you or your staff get to their required destination. We'll even ensure the people flying still get their frequent flyer miles as this is a managed service.



Hotels



From luxury accommodation to standard hotel rooms, our team can assist you and ensure the little details are taken care of from including holding a room to ensure you still get your accommodation at any time you arrive.

Car Hire

We can arrange car hire anywhere in the world, whether you want to collect or have the car delivered to your work place our team can assist you.



Visa Advisory

It isn't always possible for us to negotiate for visas on someone's behalf due to legal restrictions however, wherever possible, we will provide a 'visa advisory' service to ensure travel is as simple as possible for you.









Catering

It may be that you have a VIP group all in need of hot meals and champagne during their flight or you are looking for a buffet for your event. Our corporate travel experts ensure your every need can be met.





Ground Transport

Whether you need a taxi, executive transport, coach or rail tickets, we'll ensure you have the necessary onward travel arranged and help you arrive on time for your meeting.

Concierge

Our dedicated team ensure we can deliver bespoke travel experiences and can help you book ticket's to worldwide events or even ensure tables are booked at some of the most exclusive locations from the Ritz to Nobu.



Transfers



Need to get to a remote location not accessible via car or an efficient transfer to your destination? Our experienced team can arrange helicopter, seaplane or charter aircraft flights.







Simple Invoicing

One invoice - Clear, Concise, Compliant

Simple billing was the foundation Flightworx was built on to create simpler, more efficient invoicing and it still remains that way today.

You will receive any third party supporting documents along with a one page document of charges. It's as simple as that.

We can offer credit terms, as well as billing in multi-currency, and more importantly, your billing preference-your way.

Flightworx strip it down to the basics; low fixed pricing, simple billing, with no hidden extras or surprises.



What Our Clients Say

"I want to thank the whole team for the job well done, with pride and professionalism. Thank you kindly for your support and help for making the trip a success."

- Tony, General Operations Manager

"Wanted to thank the team for the support we received for this movement, our client was pleased with the service and our sales team have received great feedback."

 Prasheet, Director of Aircraft Management

"I know we can't plan for these AOG scenarios but when it happened to me, your team dealt with the situation efficiently and effectively."

- Michael, Specialist Demo Pilot



Complete Flight Support Solutions

Worldwide 24/7 Aviation Trip Support Solutions



Flightworx Aviation Ltd 4-8 Cambridge Road, Stansted, Essex, United Kingdom, CM24 8BZ

> www.flightworx.aero clientservices@flightworx.aero





